

Edward A. Chow, M.D.
President

David B. Singer
Vice President

Cecilia Chung
Commissioner

Judith Karshmer, Ph.D., PMHCNS-BC.
Commissioner

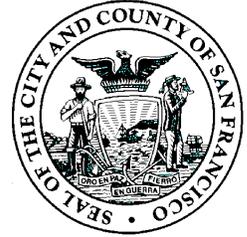
David Pating, M.D
Commissioner

David J. Sanchez, Jr., Ph.D.
Commissioner

Belle Taylor-McGhee
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

Edwin M. Lee, Mayor
Department of Public Health



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Director of Health

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MINUTES

HEALTH COMMISSION MEETING

Tuesday, March 1, 2016, 4:00 p.m.

**101 Grove Street, Room 300 or Room 302
San Francisco, CA 94102**

1) CALL TO ORDER

Present: Commissioner Edward A. Chow M.D., President
Commissioner David B. Singer, Vice President
Commissioner Cecilia Chung Commissioner
Commissioner David Pating, M.D.
Commissioner David J. Sanchez Jr., Ph.D.

Excused: Commissioner Judith Karshmer, Ph.D, PMHCNS-BC
Commissioner Belle Taylor-McGhee

The meeting was called to order at 4:10pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF FEBRUARY 16, 2016

Action Taken: The Health Commission unanimously approved the minutes.

3) Barbara Garcia, Director of Health, gave the report. The full report can be viewed at:
<http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp>

Public Health Concerns along Division Street

The San Francisco Department of Public Health posted notices outlining public health concerns on Division Street on February 23, 2016. These notices provided 72 hours to vacate Division Street between South Van Ness Avenue and 11th Street on the east and west sides.

The Health Department's Homeless Outreach Team has been working for months with people living in tents on Division Street. Though we have been able to match many people to resources, we remain extremely concerned about the health and well-being of this population. Unfortunately, conditions where multiple tents are congregated have become unsafe, and people have been living without access to running water, bathrooms, trash disposal or safe heating or cooking facilities.

The Homeless Outreach Team continued their efforts throughout the week to encourage people to relocate to other locations, including the new shelter at Pier 80. We will provide an update at today's meeting.

Stephanie Cushing named Director of Environmental Services

Stephanie Cushing has been selected as the new Director of Environmental Services. Stephanie began work in Population Health in 1987. She was promoted several times before being selected in 2010 as a Principle Health Inspector. Among other duties, Stephanie has conducted food inspections, attended abatement hearings, and worked on aspects of the Hazardous Waste Program. Her initiative, resourcefulness, and untiring efforts have established her as a leader and a manager within the Population Health Division. Stephanie's start date is March 7, 2016. Please join us in welcoming Stephanie to her new role.

Chris Keh is Acting Tuberculosis (TB) Controller

Dr. Chris Keh is serving as the acting TB controller for San Francisco following Dr. Julie Higashi's transition to a position with the Los Angeles County Department of Public Health. Dr. Keh has been the Medical Director of the SFDPH Tuberculosis Clinic at Ward 94 since 2013. She is board certified in internal medicine and infectious disease. The TB section, located within the Population Health Division has continued its work toward the goal of eliminating TB in San Francisco in partnership with numerous local and statewide partners as well as with the CDC.

SF Health Network Ramps up Disaster Preparedness

On March 2nd, Ambulatory Care will be conducting a table top exercise at Chinatown Public Health Center and will follow up with a full site drill on March 22. The Chinatown Neighborhood Association, NICOS will be observers/participants in these exercises. The March 2nd event will focus on earthquake preparedness with the management team including Ben Lui, Medical Director; Lei-Chun Fung, Health Educator; Ron Lee, Dentist; Lily Lee, Chief Clerk; Linda Li, WIC Supervisor; Dr. Peter Ng, retired Pediatrician; Kit Chan, Nurse Manager; and Catherine Wong, Nutritionist. The March 22 event will be a medical surge drill with an emphasis on dealing with a large influx of patients injured from an earthquake and will involve all clinic staff.

FEMA has been encouraging a whole community approach to disaster preparedness involving community partners, consumers, and city government. On March 9, John Brown, director of Emergency Medical Services and Rosemary Lee, Emergency Management Coordinator for the SF Health Network will be leading a two-hour disaster training for clinicians at NEMS main office at 1520 Stockton Street. Future events are being planned for consortium clinic partners and specialty services including Mission Neighborhood Health Center, dialysis/surgery centers and long term care facilities.

CDPH Licensing Survey at Zuckerberg San Francisco General

On Monday February 22nd, a California Department of Public Health (CDPH) team of eight surveyors arrived at Zuckerberg San Francisco General (ZSFG) to conduct a licensing survey for the hospital. The survey has gone smoothly with no major issues identified. The surveyors have been complimentary of staffs' knowledge of their clinical settings and their ability to speak to the care that will be provided in the beautiful new hospital. There are three months before the scheduled move and we anticipate additional work from a facilities and building perspective to prepare for the planned move date of May 21st. CDPH surveyors planned to exit Friday, February 26th, and ZSFG will obtain a full report of their findings.

Joint Commission at Zuckerberg SF General to Recertify Stroke and TBI Program

The Joint Commission is on campus Feb 29 and March 1 at Zuckerberg SF General to recertify their Stroke and Traumatic Brain Injury Programs. Currently, they are hold a high-performing stroke certification by the Joint Commission which means that they have 100 percent success in delivering t-PA (widely considered standard of care in acute ischemic stroke) to patients presenting within the eligible timeframe. The Traumatic Brain Injury (TBI) Program was created to optimize care for patients with serious brain injuries. This program creates a continuum of care; from life-saving efforts in the Emergency Department, Operating Rooms, and Intensive Care Unit, to maximizing the patient's day-to-day ability to function through rehabilitative care. Elements of the program include around-the-clock attending neurosurgeon coverage to respond to all major resuscitations,

continuity of care, and neuro-psychologist consults. These efforts result in decreased length of stay in critical care and advances in recovery of patients in acute units.

Integrative Pain Management Program at Tom Waddell

The Integrative Pain Management Program is a comprehensive, interdisciplinary, chronic pain management program that offers non-medication based treatments for Tom Waddell Urban Health Clinic primary care patients living with chronic pain, and who are prescribed opioids for their pain. The program runs 12 weeks, starting 2/24/16, and will have three cohorts running through November 30, 2016. The program will offer acupuncture, massage, medication education, physical movement groups, mindfulness/meditation, and nutrition/gardening groups, all centered around peer support. Joseph Pace, MD is the program sponsor, Barbara Wismer, MD is the program lead and Kris Leonoudakis-Watts is the program coordinator. The program is also working in collaboration with UCSF researchers Maria Chao, DrPH, MPA, Assistant Professor of Medicine and Emily Hurstak, MD, Clinical Research Fellow at UCSF, to evaluate the program over the 9 months, and is partially funded by the Mount Zion Health Fund grant. The program will be evaluated by looking at feasibility, acceptability, participant functionality, quality of life, and changes in opioid dosing.

Expanding Access to Hepatitis C Treatment

The San Francisco Health Network (SFHN) has launched an exciting new initiative to expand access to hepatitis C treatment in our primary care clinics. New developments in the field of hepatitis C make medications for treatment more effective with fewer side effects, so that hepatitis C cure in the primary care setting is a real possibility for patients with uncomplicated infection. As part of this new initiative, a four hour training was held on January 26th for San Francisco Health Network staff, including 84 primary care providers, nurses and pharmacists. Response from training participants was enthusiastic and staff are excited to use these new skills to improve the health of SFHN patients. To further support the SFHN clinics with questions around hepatitis C care and treatment, a new "Primary Care-Based Hepatitis C Treatment" eReferral opened on February 1. This initiative is a collaboration between the Population Health and SFHN Primary Care departments. The SFHN is proud to expand treatment options for this chronic disease in the primary care setting.

Zuckerberg San Francisco General Receives Outpatient Palliative Care Grant

Zuckerberg SF General (ZSFG) will be the recipient of a \$150,000, 2-year grant from the California Health Care Foundation which will allow an expansion of their palliative care program to include outpatient services. This grant will support the addition of a part time social worker (from 0.5 to 1.0 FTE) and the addition of a part-time physician, so that truly interdisciplinary care can be provided for patients. ZSFG is one of only nine recipients of this grant, most of whom already have existing outpatient palliative care services.

Welcome New Cohort of Year Up Interns

Year-Up is a national internship program which provides a pipeline of talent by matching entry-level needs with young adults from urban communities who are motivated, energetic and trained. Please welcome our next round of Year Up Interns: Emmanuel Castro-Marquez, Liset Ortiz Juan Cardenas and Michael Trong will be working at 1380 Howard, Eduardo Cuevas, Derald Adriano and Carlos Sarmiento will be working at ZSFG, Justin Fujimoto Jose Lyndon Santos and Maryama Alhark will be working at 101 New Montgomery, and Martha Santos who is working as Bill Kim's assistant at 101 Grove.

Black History Month Celebrations

The San Francisco Black Infant Health Program, part of Maternal, Child and Adolescent Health, held an exhibit of photos and stories reflecting the lives and views of Black Mothers in the community in San Francisco at City Hall on Weds, Feb 24th from 5pm to 7:30pm. The event was free and was open to the public.

Zuckerberg San Francisco General (ZSFG) celebrated Black History Month on February 19th. Roland Pickens, Director of the SF Health Network and Interim Chief Executive Officer at ZSFG, made opening remarks to welcome the group of more than 100 staff members in attendance to honor and reflect on the many

accomplishments of African Americans in U.S. history. Attendees enjoyed soul food prepared by Food and Nutrition staff.

To honor contributions being made here at the San Francisco Health Network and at ZSFG, Roland shared activities of the Black/African American Health Initiative (BAAHI). This group, made up of representatives from all over the Department of Public Health was launched in 2014 and is responsible for identifying issues and strategies within our system to address disparities both in the African American community at large and within Department of Public Health staff.

The San Francisco Health Network and ZSFG would like to emphasize the importance of celebrating the diversity of staff and patients. We recognize the significant and positive impact diversity has on the services we provide to the community.

Heroes & Hearts Event

On Thursday, Feb 18th, 1,000 people gathered at AT&T Park to celebrate the essential role Zuckerberg San Francisco General plays at the San Francisco General Hospital Foundation's annual Heroes & Hearts luncheon. Proceeds from the fundraising luncheon are used to fund the Hearts Grants Program, which provides grants to innovative programs and initiatives at the hospital that result in improved patient care and have the potential to develop sustainable funding.

Four amazing individuals were honored at the luncheon:

- Jim Larson, Certified Ophthalmic Assistant has been dedicated to eye and vision care at Zuckerberg San Francisco General since the 1980s. During the HIV/AIDS epidemic, Jim was a stabilizing force of compassionate care at the epicenter of the Cytomegalovirus retinitis outbreak that caused blindness for many patients. Jim was also the leader and driving force behind the hospital's eye care outreach program, the Eye Van, bringing vision services to patients throughout the city who are unable to travel to Zuckerberg San Francisco General for care.
- Terry Saltz, Rebuild Director at Zuckerberg San Francisco General, is responsible for ensuring the successful construction completion of the beautiful new Acute Care and Trauma Center and the upcoming patient move-in and official opening this spring. As a staff member for over 30 years and in his current role since 2008, Terry has overseen the design and construction of the new Acute Care and Trauma Center and has ensured that doctors, nurses, and staff have necessary and critical equipment to save lives – managing a budget that represents the largest single procurement plan ever executed by the City of San Francisco.
- Dr. Clement Yeh began working at Zuckerberg San Francisco General in 2002 as a resident in the Emergency Department after attending Stanford University. After working on various projects to improve the 911 systems, Dr. Yeh became the Medical Director for the Department of Emergency Management 911 Communications Center and in 2012, began serving as the San Francisco Fire Department Medical Director. As part of extending and improving the safety net of emergency care in the City, he has been involved in the HEART project partnership (Homeless Emergency Assessment & Response Team) between the SFFD and the Department of Public Health that dedicates emergency and public health experts to respond to 911 calls from people in the community who often depend on the emergency response system for their non-emergency medical, social and mental health needs.
- Officer Raphael Rockwell is a 15-year veteran of San Francisco Police Department, a member of SFPD's Youth and Community Engagement Unit and is a driving force behind many of the department's outreach programs. Officer Rockwell assisted Police Chief Greg Suhr with the implementation of Future Graduates, a program that has helped over 1,300 teenage students obtain paid internships with private technology firms and City agencies.

Commissioner Comments/Follow-Up:

Commissioner Sanchez stated that the SFGH Foundation held its Heroes and Hearts fundraiser on February 18; over 2,500 people attended and over \$1.6M was raised to directly assist ZSFG. He thanked all those who participated and gave special thanks to Pam Baer who retired from the Foundation board of directors but will continue to be an advisor to the organization.

Commissioner Pating thanked the SFDPH for its efforts to address health hazards on Division Street. He asked if criteria has been developed to help determine if a situation has reached a hazardous level requiring intervention. Director Garcia stated that the SFDPH is developing this criteria; she added that the SFDPH had to address similar issues when working with the Occupy movement: multiple tents set up without running water or toilet facilities. She added that the goal in these situations is not to move homeless people to live in tents in another part of town but to assist them to move into appropriate housing.

Commissioner Pating asked if there are any additional shelters being developed. Director Garcia stated that the Mayor's Office is working with the Department of Public Works on developing additional shelter sites.

Commissioner Pating asked for an update on the new Department of Homeless Services and whether it will provide assessments of homeless encampments in the future. Director Garcia stated that the new department will not have clinical capabilities and will rely on the SFDPH for this component when assessment and addressing homeless encampments. He added that the new department will launch in July of 2016.

Commissioner Chow congratulated the ZSFG staff on its excellent performance during the licensing survey and added that the move-in to the new building is on schedule. He also congratulated ZSFG for being awarded a palliative care grant.

4) GENERAL PUBLIC COMMENT

Kathleen Hallinan, San Francisco Forest alliance, stated that she is concerned about toxins in tier 1 and 2 pesticides that are used in San Francisco parks; they could impact children and pets. She added that some of the toxins from the pesticides remain in the soil for many months and that repeated applications may make some plants immune. She also stated that this is a public health issue due to the toxins for anyone touching the area and possibly the water table.

Anastasia Glikshtern, stated that she is concerned about pesticides and specified that the product "Round Up" is particularly dangerous. Although it is not supposed to be applied near trails it is sprayed directly on trails.

Shannon Bolt, San Francisco resident, stated that she does not feel the sweep of homeless people from Division Street was handled in a humane way: there was no criteria which clearly indicated that that is a public health issue and although the homeless people were told they had 72 hours to clear the area, the sweep began immediately. She added that neighborhood groups that had been working with many of the homeless people were not informed about the sweep. In addition, Pier 80 did not have toilets or running water and there was no privacy in the facility. She also stated that there is only one shelter bed available for every 5 homeless people in need of housing in San Francisco.

5) FINANCE AND PLANNING COMMITTEE

Commissioner Chow, committee member, stated that the committee heard a presentation on the 2016 Public Health and Safety General Obligation Bond and reviewed the Contracts Report in addition to new contract requests. He added that that the committee recommended that the HealthRight360 contract be removed from the Consent Calendar in order to give the SFDPH an opportunity to negotiate a lower rate per unit of service to match the other contracts in this service area.

6) CONSENT CALENDAR

Action Taken: The following were unanimous approved:

- MARCH 2016 CONTRACTS REPORT
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH STERICYCLE, INC. IN THE AMOUNT OF \$1,192,800 TO PROVIDE DISPOSAL AND TREATMENT OF MEDICAL AND BIO-HAZARDOUS WASTE AT DEPARTMENT OF HEALTH DESIGNATED FACILITIES, INCLUDING CONTRACT PROGRAMS, FOR THE TERM OF MARCH 1, 2016, THROUGH FEBRUARY 28, 2019 (3 YEARS).
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH THE GLIDE FOUNDATION, IN THE AMOUNT OF \$1,086,400, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE HIV INFORMED HEPATITIS C LINKAGE TO CARE SERVICES, FOR THE PERIOD FEBRUARY 1, 2016 THROUGH JUNE 30, 2020 (5 YEARS).
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH THE SAN FRANCISCO AIDS FOUNDATION, IN THE AMOUNT OF \$750,400, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE HIV INFORMED HEPATITIS C LINKAGE TO CARE SERVICES, FOR THE PERIOD FEBRUARY 1, 2016 THROUGH JUNE 30, 2020 (5 YEARS).
- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH THE PUBLIC HEALTH FOUNDATION ENTERPRISES, INC., IN THE AMOUNT OF \$2,131,002, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE FISCAL INTERMEDIARY/ MANAGEMENT OF THE PRIDE PROGRAM SERVICES, FOR THE PERIOD SEPTEMBER 30, 2015 THROUGH SEPTEMBER 29, 2020 (5 YEARS).
- REQUEST FOR APPROVAL OF A PROFESSIONAL SERVICES CONTRACT WITH GARTNER, INC. IN THE AMOUNT OF \$3,785,600, TO PROVIDE ACQUISITION AND IMPLEMENTATION PLANNING SERVICES FOR AN INTEGRATED ELECTRONIC HEALTH RECORD (EHR) SOLUTION FOR THE PERIOD OF MARCH 1, 2016 THROUGH DECEMBER 31, 2019 (3 YEARS, 10 MONTHS).

Per the recommendation of the Finance and Planning Committee, the Health Commission postponed consideration of the following contract until the April 5, 2016 meeting:

- REQUEST FOR APPROVAL OF A NEW CONTRACT WITH THE HEALTHRIGHT 360, IN THE AMOUNT OF \$782,504, WHICH INCLUDES A 12% CONTINGENCY, TO PROVIDE HIV INFORMED HEPATITIS C LINKAGE TO CARE SERVICES, FOR THE PERIOD FEBRUARY 1, 2016 THROUGH JUNE 30, 2020 (5 YEARS).

7) SFDPH NON-HOSPITAL EMPLOYEE AWARDS

The Health Commissioners distributed recognition awards to the following employees:

Jail Information Management Development Team:

- Shayne Johnston
- Fred Tumulak
- RJ Burgess
- Margaret Erickson
- Wesley Straton

Environmental Health Inspectors

- Cyndy Comerford
- Megan Wier
- Lisa O'Malley
- Kenny Wong
- Mary Freschet
- Stephanie Cushing
- Johnson Ojo
- Karen Cohn

- Miguel Monroy
- June Weintraub
- Dave Rizzolo
- Marylou Remo
- Paula Stewart
- Patrick Fosdahl

Data and Improvement Analysts

- Jonathon Albright
- Amy Petersen
- Winnie Tse

Child Care Health Program

- Jane Evans
- Ivania Quant
- Jaleila King
- Carol Thraikill
- Ivy Steverson
- Katie Liu
- Lisa Tao Lew
- Tito Arana
- Margaret Fisher
- Emily Moody
- Amber Kuo
- Hayley Riss
- Jodi Stookey

8) SFDPH FY15-16 SECOND QUARTER FINANCIAL REPORT

Greg Wagner, SFDPH CFO, gave the presentation.

Commissioner Comments/Follow-Up:

Commissioner Chow asked if the extra funds from remaining SFDPH revenue were not transferred to the EHR project, how would the EHR project projections be impacted. Mr. Wagner stated that there is still much work to be done regarding fully funding this project and added that he is working with the Mayor's Office to work on the appropriations of the final budget for this project.

Commissioner Singer noted that the United States is currently in an economic growth period. He asked how the SFDPH can prepare for the ever-changing climate of health care systems. Mr. Wagner stated that MediCal and managed care are important issues because they result in capitated funds. The bulk of the SFDPH MediCal managed care program is a pay-for-performance program. This results in a fixed pool of funds that would be available to the SFDPH in an ideal scenario. Under global payment and Prime programs, the SFDPH gets paid for achieving metrics and this is likely the way of future revenue. He added that the SFDPH is preparing for these changes and have made adjustments and built our infrastructure to respond these challenges.

Commissioner Singer stated that it is not simply about performance on quality metrics but also other health care systems competing for the same patient populations; patients get to choose which network they receive their medical care.

Commissioner Chow congratulated the SFDPH and the City for willing to devote revenue to the financial health of the San Francisco Health Network so that it can remain competitive.

Commissioner Pating commended Mr. Wagner for the report. He requested more information in future reports on capitation and fee-for-service fee financial data. He added that there is a decrease in capitated revenue which means patients are being well taken care of at their primary care medical home. Mr. Wagner stated that capitated rates due to rate cuts; the federal rate of reimbursement has decreased. He stated in the future he will look at underlying data on enrollment and retention which is vital to the success of the San Francisco Health Network.

Commissioner Chow stated that he would like to see what it will take to get full reimbursement rates.

Commissioner Singer stated that he would like one of the goals of the San Francisco Health Network to provide such high quality of services that the City and County of San Francisco would prefer to offer their employees coverage in the San Francisco Health Network.

Commissioner Chung stated that there is an abundant amount of advertising from other local health plans and wonders what is the brand of the San Francisco Health Network. She would like to know how the Network is perceived by the community and better understand how it can remain competitive in the market. Director Garcia stated that a presentation on the San Francisco Health Network marketing strategies will be presented to the Health Commission in upcoming months. She added that the SFDPH is developing a plan to make the San Francisco Health Network a provider of choice for employees of the City and County of San Francisco.

Commissioner Pating stated that the Network needs to work on its primary care capacity and facilities. Director Garcia stated that the new bond will assist the SFDPH in address the issues with the primary care facilities.

Commissioner Sanchez thanked Mr. Wagner for the thoughtful discussion of the upcoming challenges. He added that many City and County employees do not live in the city and so that has to be taken into consideration when considering offering a health plan to this group.

Commissioner Chung stated that she strongly believes that the SFDPH is a department of innovation. It is directly connected to City Hall and through this connection, it has influence with health-related policy issues; this makes the Network unique. She also stated that the San Francisco Health Network should make use of these qualities in its marketing and branding efforts.

9) SFDPH HUMAN RESOURCES UPDATE

Ron Weigelt, SFDPH Human Resources Director, gave the presentation.

Commissioner Comments/Follow-Up:

Commissioner Singer asked for a brief assessment of the systems in place to help tract human resources-related activities as the SFDPH is getting ready to move into the new ZSFG hospital building. Mr. Weigelt stated that currently the Human Resources (HR) department is pulling data from three distinct systems; one integrated system is needed to enhance the functioning of the department. He added that the Lean process has been helpful as a tool to complement the existing HR systems.

Commissioner Chung stated that there is currently no way to determine how many transgender staff there are at the SFDPH. She asked how to best outreach to this historically marginalized community when outreaching to other populations for hiring of new staff. Mr. Weigelt stated that the SFDPH hired a recruiter to assist with outreach to specific populations and that the transgender communities could be added to the list that the recruiter focuses recruiting efforts.

Commissioner Sanchez stated that the report helps give a unique insight into the individuals who make up the SFDPH staff. He added that he is pleased to hear about new outreach programs to bring the community to the SFDPH through career paths.

Commissioner Chow thanked Mr. Weigelt for the report.

Director Garcia thanked Mr. Weigelt for his leadership and the improvements made to the SFDPH HR department including the improving the merit exam process and reducing the period of time it takes to hire new staff.

10) OTHER BUSINESS:

Commissioner Chung requested an update on the incident in which a single individual adhering to Pre-exposure Prophylaxis (PrEP) became HIV infected while on the medication. She asked for an update on how the SFDPH may incorporate this incident into its PrEP implementation and counseling efforts. Director Garcia stated that the SFDPH will give an update on these issues at a future Health Commission meeting.

11) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Sanchez, member of the ZSFG JCC, stated that at the February 23, 2016 meeting, the committee reviewed the following: Quality Management and Regulatory Reports; Financial Stewardship; Rebuild and Transition Update, True North Score Card, HR Report, Hospital Administrator's Report, Patient Care Service Report, and Medical Staff Report. In closed session, the Committee approved the Credentials and PIPS Reports.

12) COMMITTEE AGENDA SETTING

Mr. Morewitz reminded the Commissioners that the next planning session will take place on April 19 from 2-6pm.

13) ADJOURNMENT

The meeting was adjourned at 5:57pm.